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From: Andrew Miller [mailto:amiller@proceedtech.com]

Sent: Monday, July 11, 2005 10:30 AM

To: alexrain

Subject: RE: Follow Up, Nortel Networks 2000-2001 - Sprint Service Report

James,

Hello, sorry to hear of all your troubles. I don't even know what to say.

I will give you the details as I remember on the Nortel account. After the down turn in the economy and the telecom bust Proceed has not worked with Nortel.

When you worked at Nortel, Don Horen, account manager at the time with Proceed, was managing that account and I was helping. Our direct contact or hiring manager was Doug Minnick. I believe his cell phone number is 972-740-6070. That is an old number so it may have changed. I am not sure how to contact him if that number does not work. Anyway, from what I remember we never received any complaints about your work at Nortel in that group.

After that we were contacted about you coming back to work at Nortel and some other company with a similar name was trying to get you in the door when Proceed should have been the one to place you back into Nortel. If I remember correctly we got the run around from HR and that was the end of it. I assumed the other company with the similar name just placed another candidate they had. Nortel was going through vendor changes and only wanted to work with just a few vendors. I don't recall hearing complaints about you in any of the conversations nor did we ever work with or know a Don Beal at Nortel. Maybe that was someone the other company was dealing with. We never spoke with or talked to a Don Beal.

I hope all works out for you. Take care,

Andrew

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